

Engaging Consultant firm for ISO 27001:2022 Certification Audit along with Employee training and Certification

SBI/GITC/ISD/2023-24/ISO/29

SN	RFP Page No	RFP Clause No	Existing Clause	Query/Suggestions	ISD Response
1	48	Appendix B: ISO 27001: 2022: Scope of Work	Gap Analysis	Request you to share the number of resources required	Scope is already defined in the RFP .Sufficient number of the resources should be deployed on ground to complete the project within 4 weeks.
2	49	Appendix B: ISO 27001: 2022: Scope of Work	d. Impart training to 30 officials from ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR & C-Admin & HR department for ISO 27001:2022 Lead Auditor / Lead Implementor (LA/LI) certification.	Please provide details about the mode of training delivery.	Offline mode for training sessions constituting 15 each from LA/LI.
3	64	Annexure C : Technical Bid	The training organization and certification body shall be accredited with CQI-IRCA for Lead Auditor / Lead Implementor	Please consider the accreditation other than CQI-IRCA for Lead Auditor / Lead Implementor	Training organization should accredited by CQI-IRCA or equivalent Authority for Lead Auditor / Lead Implementor.
4	62	Annexure B: Eligibility Criteria	The training organization and certification body shall be accredited with CQI-IRCA for Lead Auditor / Lead Implementor	Please consider the accreditation other than CQI-IRCA for Lead Auditor / Lead Implementor	Training organization should accredited by CQI-IRCA or equivalent Authority for Lead Auditor / Lead Implementor.
5	49	Appendix B: ISO 27001: 2022: Scope of Work	Conduct two consecutive Surveillance audits annually (December'2024 and December'2025) for ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR&C-Admin & HR department for maintaining the Certification	As per our understanding there are ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR&C-Admin & HR department that is total 9 departments Kindly confirm.	We need certification for 4 departments only working under ISD : 1. ISO wing at GITC, Navi Mumbai. 2. SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad- Total 3 locations). 3. CS wings at GITC, Navi Mumbai. 4. AGR&C-Admin & HR department at GITC, Navi Maumbai.
6	10	6. SKILL SET AND EXPERIENCE REQUIREMENTS OF RESOURCES:	Subcontracting/hiring of external resources is not permitted.	We request you to allow subcontracting.	Sub -contracting is not permitted.
7	49	Appendix B: ISO 27001: 2022: Scope of Work	Impart training to 30 officials from ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR & C-Admin & HR department for ISO 27001:2022 Lead Auditor / Lead Implementor (LA/LI) certification.	The bidder shall bear no liability or responsibility for any circumstances or outcomes arising from this engagement.	Need clarity on question.
8				Can bidder onboard certified third party entity for performing external audit?	Sub Contracting is not permitted.

9	64	Annexure C : Technical Bid	The certification body should have the valid accreditation for minimum last 3 continuous years.	What accreditation is required?	Organization should have accreditation from accreditation organization since last 3 years. Organization should be accredited by a recognized accrediting body (under International Accreditation Forum) for its competence to audit and issue ISO/IEC 27001:2022 certification
10	49	Appendix B: ISO 27001: 2022: Scope of Work	Impart training to 30 officials from ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR & C-Admin & HR department for ISO 27001:2022 Lead Auditor / Lead Implementor (LA/LI) certification.	Please confirm if passing certificate should have SBI Logo	We need Undertaking / Self declaration mentioning that in the final Certification, which will be awarded to SBI will have logo of accreditation board and IAF.
11	50	Appendix B: ISO 27001: 2022: Scope of Work	To achieve the objectives, we propose the following process (indicative) Issuance of certification: The issuance of the certification after the successful closure of all the non-conformities (Total 4 Certifications).	Specify the 4 certifications required	We need ISO /27001:2022 certification for 4 departments only working under ISO: 1. ISO wing at GITC, Navi Mumbai. 2. SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad- Total 3 locations). 3. CS wings at GITC, Navi Mumbai. 4. AGR&C-Admin & HR department at GITC, Navi Maumbai.
12	49	Appendix B: ISO 27001: 2022: Scope of Work	Impart training to 30 officials from ISO, SOC (GITC, DC Rabale and DR setup located at GDC, Hyderabad), CS wings and AGR & C-Admin & HR department for ISO 27001:2022 Lead Auditor / Lead Implementor (LA/LI) certification.	Please confirm number of training sessions to be conducted.	We understand that the bidding organization should be aware that before bidding as per ISO certification norms what is the minimum hours / session requirement.
13				Whether SBI wants Certification Bodies (BSI, DNV, Intertek) like companies to participate for this RFP or the consulting companies like us bid for this RFP. This is because under Technical Evaluation 'Accreditation Certificate' is asked which is only certification body has and the name of the RFP suggests 'Consultant Firm'	In the bidding process those organisation can participate , should be accredited by a recognized accrediting body (under International Accreditation Forum)"

14				<p>We are ISSP CAT-A empaneled vendor for SBI. We have experience and capability for consulting towards ISO 27001 Certification Audit. Please allow us to partner with certification body and do the project</p>	<p>As we are looking for the firms/ organisations who are already involved/ already carrying out ISO 27001 Certification projects. Further, we are not allowing sub contracting.</p>
15				<p>Please clarify that the said RFP is for Consultancy Organizations or Certification agencies.</p>	<p>We need Organization or firm , who aro involved in ISO 27001 Certification and have accreditation from accreditation organization since last 3 years. Organization should be accredited by a recognized accrediting body (under International Accreditation Forum) for its competence to audit and issue ISO/IEC 27001:2022 certification</p>
16				<p>If Consulting Organizations can participate then Please modify the Bidder Qualifications, as given BQ is meant for Certification Agencies.</p>	<p>We need Organization or firm , who aro involved in ISO 27001 Certification and have accreditation from accreditation organization since last 3 years. Organization should be accredited by a recognized accrediting body (under International Accreditation Forum) for its competence to audit and issue ISO/IEC 27001:2022 certification</p>